ZAAX CONSULTING | Since 1994

MEDICAL TOURISM & ASSISTANCE PLATFORM

Medical Tourism & Assistance Software

Air Ambulance, Repatriation & Hospital Network Coordination

A mission-critical coordination platform for air ambulances, international medical repatriation, and global hospital network management. Purpose-built for insurance assistance companies, embassies, corporations, and hospital networks managing complex cross-border medical evacuations.

11
Modules
Complete medical tourism lifecycle

5000+
Hospitals
In global network

Multi-aircraft
Fleet
Management with GPS tracking

HIPAA/GDPR
Compliant
Record storage & audit trails

BUILT FOR ORGANIZATIONS WHERE EVERY MINUTE MATTERS

Insurance Assistance Companies | Embassies | Corporations | Hospital Networks

See it in action

Schedule a demonstration of the platform with ZAAX Consulting.

Request a Demo

THE CHALLENGE

Why Medical Assistance Organizations Need Specialized Software

Managing cross-border medical evacuations involves coordinating air ambulances, hospitals, visas, flights, accommodations, and multi-stakeholder billing — all under extreme time pressure. Generic tools create delays, errors, and compliance risks when lives are on the line.

Mission-critical Coordination

Unified platform for air ambulance dispatch, bed-to-bed repatriation, and hospital network intelligence.

End-to-End Travel Management

Visas, flights, accommodations, and attendants — all coordinated with treatment schedules.

Multi-stakeholder Billing

Automated invoicing for complex medical rescue costs across insurers, governments, and providers.

Compliance & Audit Ready

HIPAA/GDPR compliant record storage with full audit trails for every case action.

5000+ Hospital Network

Global facility database with capability mapping (ICU, NICU, Trauma), JCI accreditation, and real-time bed availability.

Operational Intelligence

Real-time dashboards, multi-aircraft fleet tracking, crew scheduling, and compliance reporting.

PLATFORM HIGHLIGHTS

Medical Assistance at a Glance

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Built for organizations where every minute matters

in cross-border medical coordination.

CORE MODULES

Complete Medical Tourism Operations in One Platform

Each module addresses a critical workflow in medical assistance — together forming a complete operating system for cross-border medical coordination.

1 Dashboard

Centralized overview of patients, active cases, visa applications, and air ambulance requests with operational statistics and quick-access links for daily management.

2 Patient Management

Complete patient profiles — personal details, passport info, medical history, emergency contacts, and case-related information with structured registration forms.

3 Medical Cases & Follow-up

Detailed case records with treatment requirements, assigned hospitals/doctors, estimated costs, case status, and follow-up tracking for consultations and appointments.

4 Hospitals & Providers

Healthcare provider database — hospitals, departments, doctors, specialties, contacts, and treatment packages with capability mapping (ICU, NICU, Trauma).

5 Air Ambulance Management

Medical transport logistics — patient details, pickup/destination locations, medical requirements, ambulance arrangements, schedules, and request status.

6 Visa Management

Patient visa applications and travel documentation tracking — application details, passport info, visa type, submission/approval status, and important dates.

7 Flight & Travel Management

Travel coordination — flight schedules, airlines, departure/arrival details, booking info, and travel status synced with treatment timelines.

8 Accommodation Management

Patient and attendant stay arrangements — hotel details, check-in/out dates, room info, booking status, and related costs.

9 Patient Attendants

Attendant records — personal details, relationship to patient, passport info, contact details, and travel information for accompanying family members.

10 Documents Management

Centralized document repository — passports, medical reports, prescriptions, visas, tickets, invoices, and supporting files linked to patients and cases.

11 Billing & Payments

Financial management — invoice generation, treatment/service charges, payment tracking, outstanding balances, and multi-stakeholder financial records.

11 modules. One platform.

A complete operating system for cross-border medical coordination.

KEY BENEFITS

Built for Speed, Accuracy and Compliance

Platform highlights that matter when coordinating care across borders and time zones.

Lives Saved Faster
Streamlined coordination reduces evacuation time.

Zero Manual Errors
Automated workflows for critical operations.

Real-time Visibility
Live tracking of cases, flights, and ambulances.

Data-Driven Ops
Analytics for fleet, crew, and network optimization.

Global Access
Cloud-based, works across borders and time zones.

Compliance Ready
HIPAA/GDPR with full audit trails.

Multi-stakeholder Billing
Automated invoicing for complex cost sharing.

5000+ Hospital Network
Verified capabilities and real-time bed status.

Ready to Transform Your Medical Assistance Operations?

Looking for a mission-critical platform that coordinates air ambulances, repatriation, and hospital networks with precision? Contact ZAAX Consulting to schedule a demonstration of our Medical Tourism & Assistance Software.

Request a Demo | **Review Technical Portfolio**

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